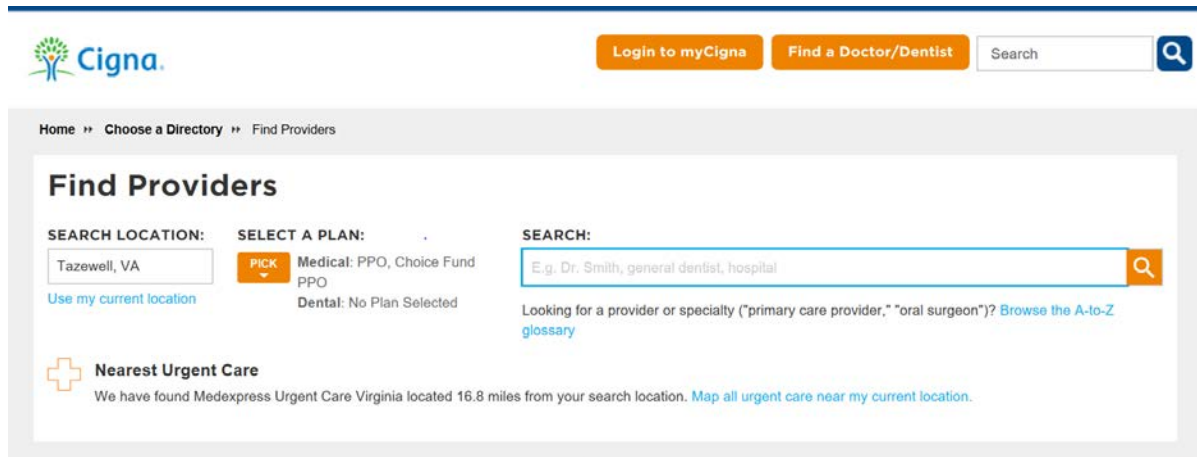




The CIGNA network for doctors and service providers is extensive. However, it is important that employees check to confirm their doctors, specialists and other service providers are in-network.

On your computer or smartphone, go to: <https://hcpdirectory.cigna.com>. Under "Not a Cigna Member Yet?" select "Plans through your employer or school".



Complete the search box with your providers name or browse the A to Z glossary by specialty and click on the orange magnifying glass at the end of the SEARCH BOX.

Health Insurance Card will carry the CIGNA LOGO: Your provider needs to contact the 1-800 # on the card and not Cigna directly.


Member
Tazewell County Public Schools

Group #:
02081

Member Name:
JOHN SAMPLE

Member ID:
0216296

Medical Plan
Eligibility/Benefits/Precertification
Questions call: 1-800-277-8973

 **Benefits are not insured by Cigna or affiliates**

To locate a Cigna provider go to: www.cigna.com
Benefits administered by Benefit Plan Administrators, Inc. (BPA) using the Cigna provider network.

Plan Benefits

This plan is compliant with all provisions of the Patient Protection and Affordable Care Act (PPACA).

Telephonic Primary Care Services are available to you through HealthiestYou, at **NO COST TO YOU!**

Please visit: www.healthiestyou.com
Or Call: 1-866-703-1259

Medical/Dental Claims Submission

Cigna
P.O. Box 188061
Chattanooga, TN 37422-8061
Cigna EDi# 62308


Cigna has multiple networks. Your plan is paired with the Cigna network. To find a Cigna provider, please visit www.Cigna.com. Benefits are not insured by Cigna or affiliates.
Benefits are not insured by Cigna or affiliates.

Verification/Precertification

IMPORTANT REQUIREMENTS
MEMBERS: Carry this card at all times. Before hospital admission(s) or any other services, as specified in your plan document, your physician must call for pre-treatment authorization (precertification). Failure to comply may result in a reduction of benefits, and/or penalties. Emergency hospital admissions must be reported within 48 hours or by the next regular working day following admission, 72 hours in some states. (Please verify what your local regulations are).
PROVIDERS: Precertification must be obtained for all hospital admission (s), or any other services, as specified in the member's plan. For precertification, call the number shown on the card.
NOTICE: Possession of this card, or obtaining precertification, does not guarantee coverage, or payment, for the service, or procedure, to be reviewed. Please call the number on this card to verify eligibility.

ELIGIBILITY, BENEFITS, & PRECERTIFICATION QUESTIONS:
Call BPA at 1-800-277-8973
PROVIDERS CAN REGISTER AT WWW.BPATPA.COM
7 DAYS A WEEK FOR ELIGIBILITY, BENEFITS, AND CLAIM STATUS

Pharmacy Plan

 **1-866-383-7560**
express-scripts.com

Express Scripts
Bin #: 003858
PCN: A4
Rx Group: BESTLFE
Pharmacist Use Only: 1-800-922-1557
Accredo: 1-800-803-2523,
Member ID: